

ZOO-FARI

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McLARTY AUTO GROUP

Camp Guidelines



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Purchasing and Pricing Guidelines

Member and Non-member Pricing

Members of the Little Rock Zoo will be charged the member price on all camps according to the Little Rock Zoo's member discount guidelines. If you wish to receive member pricing, you must have a Zoo membership before registration.

Payment

An invoice that is issued 21 days or more before the nearest start date of any camp included in the invoice is due within 10 days. An invoice that is issued within 21 days before the nearest start date of any camp included in the invoice is due within 48 hours unless otherwise noted. An invoice that is past due will be voided and the associated camper(s) will be removed from the roster(s) without further notice. It is the responsibility of the customer to ensure that an invoice is paid on time.

Cancellations, Transfers and Refunds

If you need to cancel a purchase or transfer a camp to another session, email or call KNichols@littlerock.gov or (501) 661-7220.



A refund equal to 50% of the purchase price may be given when the refund is requested a minimum of four weeks before the start of the camp, this includes any goods or services purchased in conjunction with the camp. If a refund is requested within four weeks of camp, no refund will be given. In the event that multiple camps have been purchased, and a refund is requested, amounts refunded will begin with the least expensive camp and progress higher in purchase price as needed according to purchases within the same transaction.

When possible, the Little Rock Zoo can transfer a camp registration to another session within the same season for the same registrant. The ability to transfer a camp is based on availability within rosters and other planning related variables.

Miscellaneous

The Little Rock Zoo reserves the right to alter the age ranges used to create rosters. Altering age ranges may be used as a method to keep the number of campers in each camp at a safe and manageable amount.

During Zoofari camp, provided that the train and carousel is available and that the schedule allows for the time, single-day campers of any season of camp may or may not receive a train and/or carousel ride. Train and carousel ride times will be determined by the camp teacher and may change due to weather, personnel, or other unforeseeable circumstances. During Zoofari camp seasons, a train and/or carousel ride is a possibility but not guaranteed.

A Day in the Life of a Zoofari Camper

This schedule is an example of a full-day camp and does not guarantee that a camper will experience everything. Not all activities listed in the example schedule are available for all camps. See the "Details for a Great Camper Experience" section for further information.

Time	Activity
7:45-8:00	Check in
8:00-8:45	Ice-Breaker, camp expectations, and guidelines
8:45-9:00	Restroom break and prep for adventure
8:45-11:00	Zoo-wide activities + Snack
11:00-11:30	Amphitheater show or similar event
11:30-12:30	Lunch
12:30-1:00	Transition to afternoon activities
1:00-3:00	Zoo-Wide Activities + Snack
3:00-3:15	Prep for departure
3:15-3:45	Clean up and final activity
3:45-4:00	Check out

Details for a Great Zoofari Camp Experience!

Check-in and Checkout

When dropping off or picking up a camper please park in the Zoo's side parking lot across from the Jim Dailey Fitness Center, and walk with your camper(s) until you meet with an education department staff person who can assume supervision of the camper(s). Please do not leave your camper(s) until a member of the education department staff has assumed supervision of the camper(s).

Camp Check-in & Checkout

Morning check-in - Staff will be in place from 7:45 – 8:00am.

Checkout - Staff will be in place from 3:45 – 4:00pm.

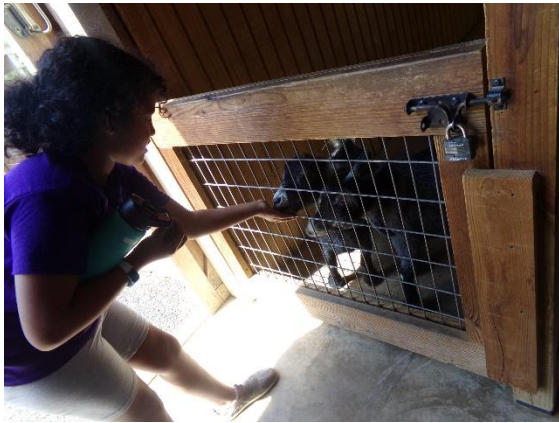
Please allow up to 15 minutes for the check-in/out process. Remember, only designated caregivers with proper ID will be permitted to pick up a camper.

Late Pickup

If the person picking up the camper is going to be late they must call the Little Rock Zoo and notify staff before the end of the scheduled checkout time frame. \$5 will be charged to the adult that registered the camper for the first one to five minutes that they are late, and an additional \$1 per minute for every minute thereafter.

General Release Form

The General Release Form will be sent to the customer following assignment to a camp roster. Please complete the form and bring it with you when you check-in your camper. This form will also be used to check out your camper.



Lunch

Camper lunch is provided by the Little Rock Zoo, with meat and vegetarian options available. Lunch selections are made during the registration process. Adjustments cannot easily be made on the day of camp, so please contact us in advance should you need to make any changes.

Caregivers who would like their campers to bring their own lunch can opt out and select "Bringing own" on the request form. Please be

aware that we do not offer a cold storage opportunity for lunches brought from home. Please plan accordingly and pack lunches with ice packs, as needed.

All lunches provided by the Zoo will include a main dish, fruit, side item or dessert and beverage (juice or water). The main dish item will vary from one day to the next with two main dish options per day (one meat and one vegetarian). Meat main dishes may include items such as chicken fingers, hot dogs, or pizza. The vegetarian main dishes may include items like veggie wraps, cheese pizza or macaroni and cheese.

Hydration and Snacks

Please be sure to send a reusable water bottle with a lid with your camper. Opportunities to refill water bottles are available throughout the day. Campers are responsible for keeping track of their water bottle. Please write the camper's name on the water bottle. The camper, and the individual checking out the camper, are responsible for collecting and washing the water bottle at the end of each day.

Snacks are provided to campers once in the morning and once in the afternoon. Please share any food allergies on the morning of camp and within your registration packet. You are welcome to pack your camper snacks that best meet their dietary needs in those instances. If packing your own snack, please limit nut products where possible. We are not a nut-free camp, but aim to be as mindful of common dietary sensitivities/allergies as we can. Nuts can be included in animal diets around the Zoo, so we try to limit exposure in the classrooms. Thank you for your help!

Supervision and Safety

All Zoo employees must undergo a background check and educators must be at least 18 years old to be hired. In addition to paid staff, trained volunteers may assist with camp. Group sizes will be limited to roughly 12 campers per 1-2 adults. The Conservation Education Manager and Programs Coordinator provide day-to-day oversight and supervision of camp programs.



Camper Expectations

Campers will be supervised and must be able to participate within a group setting. Camp involves a significant amount of walking, or movement around the Zoo, and activities involving multi-step instructions. Campers must be able to communicate bathroom needs to staff and utilize restroom facilities unassisted. A camper who has more than one restroom accident during the camp day will be asked to be picked up. If additional assistance may be needed, please consult the camp manager at the Zoo before registering.

Behavior

Behavior is monitored to ensure a safe and enjoyable experience for all camp participants. Zoofari staff will communicate guidelines and expectations each morning of camp. These include the following:

- We stay together as a group to stay safe and share fun experiences together!
- We use kind words and keep hands and feet to ourselves.
- If you need help, camp teachers are here to help!

If a camper's behavior becomes disruptive or a safety concern, caregivers will be contacted to help find a solution. If improvement is not seen, it may be asked that the camper not return to camp.

First Aid:

Most minor injuries can be successfully managed on Zoo grounds by those with proper training and a well-stocked first aid kit. Many Zoo employees and veterinary staff are trained to handle injuries for all guests and zoo employees. These staff members make up the First Aid Team and are trained in first aid, adult and child CPR, use of AEDs, and the on-site injury protocol. Should a camper require minor first aid, the First Aid Team will respond and the incident will be documented. Caregivers will be notified at pick up of any minor first aid provided during the course of camp. Any injury or medical event that requires more than minor first aid will be responded to by the First Aid Team and Safety Coordinator, up to and including calling EMS. Camper emergency contacts will immediately be called should a camper require more than minor first aid.

Medications:

Zoo staff cannot apply/dispense medication, protectants, or repellants. Please help your camper apply sunscreen/repellent prior to drop off or ensure that they can apply it themselves. Rare exceptions can be made in an exceptional situation – and with caregiver authorization/notification. Examples include:

- Benadryl cream or sting sticks are needed for large insect bites / allergic reactions.
- Benadryl for anaphylaxis – only if an ambulance has been called and the action is verified with the 911 operator.
- Aspirin for a suspected heart attack or stroke – only if an ambulance has been called and the action is verified with the 911 operator and must only be administered by a trained first aid team member.

Accommodations or Special Requests

We want your camper to have a great experience! Please advise us of any disabilities, special needs, medical conditions or any other concerns you may have that could prevent your camper from fully participating in the camp experience. The more information you can provide, the better we can assist you. Please contact us before registration.

Caregiver Involvement

Zoofari camp is designed as a drop-off program for campers ages 6-12. Caregivers may not stay with or follow camps after morning drop off. Should your child need additional support or accommodation, please contact the education department before registering to discuss options. We aim to ensure every camper has a great experience at the Zoo.

Weather and Clothing

Camp will be held rain or shine unless inclement weather or other unforeseen issues force the Zoo to close for the day. In the event the Zoo does close and programs are canceled, caregivers will be notified as soon as possible.

Campers spend a large portion of time outdoors. Please make sure that your camper is prepared for the weather. This may include things such as wearing sunscreen, wearing a hat, carrying a water bottle, bringing a rain jacket or poncho, etc. Due to the nature of activities planned for camp, closed-toe shoes are required. This helps keep your campers feet safe and ensures they can fully participate in all activities/experiences.

Bringing Items to Camp

It is highly recommended that items such as electronics, money, toys, and stuffed animals are left at home. Cameras can be utilized by campers to take photos of animals and Zoo spaces only. Any cameras that become a distraction to the group or are used inappropriately will be collected until the end of the day and returned to the camper's adult during check out. The zoo is not responsible for any lost or damaged items.

Lost and Found

If items are lost during camp and then found in the Zoo, they will be turned into guest services at the front gate of the Zoo. Please notify camp staff if your camper has lost an item and we try to help locate it.

Covid Protocols

With the rising numbers of Covid-19 cases currently in the state, the Little Rock Zoo will remain vigilant in fighting against the spread of Covid-19 in our Zoofari Camps. For the health and safety of our camp attendees and staff, the Little Rock Zoo will be following the recommendations and guidelines for Covid-19 set by the CDC and Arkansas Department of Education for onsite learning and education programs.

Positive Test Result

If a person tests positive for COVID-19 (regardless of vaccination status)

- Stay home for 5 days from the day of testing.
- If they have no symptoms or symptoms are resolved after 5 days they may end quarantine.
- Continue to wear a mask around others for 5 additional days.
- If you have a fever, continue to stay home for 24 hours after the fever has resolved.

Close contact with Positive individual/quarantine

An individual who has likely been within 3 feet (6 feet, if childcare) for 15 cumulative minutes or longer within a 24-hour period during the infectious period of a person who has tested positive for COVID-19.

- Stay home and away from other people for at least 5 days after your last contact with a person who has COVID-19.
- Wear a well-fitting mask through the 10th day after contact with a person who has COVID-19.
 - If you are unable to wear a mask, continue to quarantine for 10 days.
- Monitor for symptoms, and if symptoms occur self-isolate and get tested.

Who should quarantine

If you are considered a close contact with someone with COVID-19, you should quarantine if you are in one of the following groups.

- You are ages 18 or older and completed the primary series of recommended vaccines, but have not received a recommended booster shot when eligible.
- You are age 18 or older and received the single-dose Johnson & Johnson vaccine (completing the primary series) over 2 months ago and have not received the recommended booster dose
- You are not vaccinated or have not completed a primary vaccine series.

Who does not need to quarantine?

If you come into close contact with someone with COVID-19 and you are in one of the following groups, you do not need to quarantine.

- You are ages 18 and older and have received all recommended vaccine doses, including booster and additional primary shots for some immunocompromised people.
- You are ages 5-17 years and completed the primary series of COVID-19 vaccines.
- You had confirmed COVID-19 within the last 90 days (PCR or Antigen Test).

Other Exceptions to quarantine

Individuals exposed to a confirmed case of COVID-19 will not need to quarantine if the exposed individual has no symptoms and both the infected and exposed individual consistently and correctly were wearing a mask.

If at least 70% of staff and students are fully vaccinated in a school, individuals in the school (not district) are not required to quarantine.

Activity participation

An individual who has completed at least 5 full days of at-home isolation or quarantine may participate in activities provided they are able to properly mask during that activity for the remainder of the 10 day isolation or quarantine period.

Masking

If you are unable to wear a mask for any reason, you should complete a full 10-day quarantine/isolation.

Important Links:

https://dese.ade.arkansas.gov/admin/Files/Updated_Quarantine_Isolation_Guidance_Based_on_CDC_Revisions_January_6,_2022_20220107090607.pdf

<https://www.healthy.arkansas.gov//programs-services/topics/novel-coronavirus>

<https://dese.ade.arkansas.gov/Offices/communications/arkansas-ready-for-learning>

<https://www.cdc.gov/coronavirus/2019-ncov/your-health/quarantine-isolation.html>

Little Rock Zoo Zoofari On-grounds Camp Sign-Out/General Release Form

Please Read:

- Complete this form and bring it with you on the first day of camp.
- Campers will need one completed form **per camper per week of camp.**

Camper's Parent or Legal Guardian's Name: _____

Relationship to Camper: _____

Cell Phone: _____ Work Phone: _____

Pickup Authorization: The following people may pick-up my child when camp is finished each day:

1. _____ 2. _____ 3. _____

4. _____ 5. _____ 6. _____

DO NOT fill out this section until the camper is picked up from camp.

Date

Camp Teacher - Initial Once Camper Picked Up by Authorized Person

__/__/__

__/__/__

__/__/__

__/__/__

__/__/__

As the parent or legal guardian of the camper listed in this document, please initial that you have read and understand the COVID-19 – Important Additional Information included in the camp guidelines packet.

____ Parent/legal guardian Initial

Release of Liability

I certify that I am the legal parent/guardian of _____. In consideration of acceptance into the above referenced Zoo program, I do hereby, for myself, my spouse, my children, my heirs, executors and assigns, release the City of Little Rock and the officials, officers, agents, and employees and volunteers of the Little Rock Zoo from liability for any harm, injury, or damage which I, or my minor children may suffer while participating in the above described program. This includes all risks that are connected with this activity whether foreseen or unforeseen. **I agree to hold the City of Little Rock and its agents, officials, employees and volunteers harmless from any damage to persons or property, resulting from the negligence and/or intentional act of myself or my children.** I assume the responsibility of my child or ward's mental and physical fitness to participate in said activity, and agree to abide by all rules and requirements of the program and the Little Rock Zoo. I also irrevocably consent to Little Rock Zoo's sole use and ownership of any data or photographs of my camper taken while attending camp at Little Rock Zoo. At its sole discretion, Little Rock Zoo may publish or disseminate any photographic likeness of my camper. I am of lawful age and legally competent to sign this agreement for and on behalf of the participant. I understand the terms and have signed this document as my own free act. I, the undersigned, hereby expressly agree that this release and waiver is intended to be as broad and inclusive as permitted by the laws of the State of Arkansas and if any portion hereof is held invalid, it is agreed that the balance shall, notwithstanding, continue in full legal force and effect. I have fully informed myself of the contents of this release by reading it before I sign it. I realize that by signing this document I am giving up legal rights which I may be entitled to.

Signed By: _____ Date: _____

Emergency Contact Information:

In case of emergency, please list the name and phone number of whom you would like us to contact:

Name: _____ Phone: _____ Other contact information: _____

Camper Information:

Special Needs:

Please list any health problems, allergies, physical or behavioral conditions that might require special planning or consideration for your child's participation in camp:

Camper's Address: _____ City: _____ State: _____ ZIP: _____

Camper's Name: _____

